



GRAFTON Technologies, Inc.
YOUR COMMUNICATIONS LINK TO THE WORLD

Customer Proprietary Network Information – Special Notice

As Grafton Technologies Inc. (GTI) provides products and services to you, we gather information about technical configuration, quantity, type, destination, and amount of products and services you use, as well as other information found on your bill (Customer Proprietary Network Information, also known as CPNI). Under Federal Law, you have the right, and GTI has a duty, to protect the confidentiality of your telecommunications service information. CPNI does not include your name, address, and/or telephone number.

To serve you in the most effective and efficient manner, GTI may use your CPNI, without further authorization by you, to offer you:

- services of the type you already purchase from us
- a full range of telecommunications products and services available from GTI and its affiliates that may be different from the type of services you currently buy from us

In addition to local telephone service, GTI and its affiliate services include long distance and Internet services. A more complete description of our available products and services is available at www.gtec.com or by contacting our office.

GTI may also disclose, share, or permit access to your CPNI on a limited, as-needed basis with trusted agents and contractors who assist us in providing you with communications related services. These contractors and agents share this duty to protect your CPNI and will not disclose or sell this information unless required to do so by operation of law.

We ask that you contact our office at 618-639-4841 in order to set up an account number and password to protect further your CPNI.

If you do not contact our office within 45 days, we will set up a password for you. If you prefer GTI not use your CPNI to offer products and services beyond those you currently receive from us, you may indicate your choice to opt-out when contacting our office to set up your account number and password. You may also indicate your choice to opt-out by sending a request via e-mail to cpni@gtec.com.

GTI will not use your information for 30 days after mailing this notice to give you time to make your decision. Your decision to opt-out will not have any impact on your current services. Your decision on whether or not to opt-out will be valid until you notify us that you wish to change it. You may, at any time, opt-out or revoke your previous decision by contacting us by calling the number listed in this paragraph or sending a request via e-mail to the address appearing above.

If you have any questions, please feel free to contact us at 618-639-4841.